

# **EXHIBIT C**

Dear Sirs:

I'm pleased to see this action being against Ford. Endless late receipts of repeat and chronic problems with my 2004 F-250 Diesel. Worst off which being a Turbo failure resulting in turbo fan contacting the turbo housing. When this happened, I knew metal shavings just went through my engine.

I contacted Ford Customer Service (Dearborn) with the issue of a probable future oil burning potential due to this failure. They told me after warranty expiration a cause of oil burning could not definitely be determined by this turbo failure thus leaving myself responsible for a possible \$10,000.00 engine replacement and any further turbo replacements.

I got rid of this truck a month later. A \$49000.00 investment, 32000 miles and a \$21000.00 trade-in return.

If I never see a dollar of reimbursement out of this, I'll take comfort in knowing someone will.

Go get 'em guys!

Thanks,

Larry H [REDACTED]

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